



# punch alert



## Report, Respond, Resolve, Rapidly

Punch Alert is the only way to report, manage and communicate en masse in one mobile-centric platform.

### Report an Emergency



Punch Alert's mobile app turns any iOS or Android device into a mobile, smart panic button. Medical staff, administration or other personnel can push a button on their phone to report emergencies, workplace violence, or other incidents, immediately alerting the right responders. Health care facilities can use Punch Alert to improve customer experience by extending a public network of safety to patients and visitors so they can submit tips or report emergencies while on property. *See **Something, Share Something™***

### Collect & Share Information



Any user can submit information to emergency responders in real time within the app in different formats – text notes, images, video and audio recordings. Emergency responders can send warnings or announcements to all staff members as one mass notification. The app includes an open communication forum that can be used by staff and emergency responders to communicate and coordinate efforts during an emergency. Information and warnings can be submitted to specific groups of users, including security and patients.

### Management & Resolution



Instantly after an emergency is reported, responders receive an email, text message, push notifications and automated phone call with the name and location of the person who reported the emergency. Responders can screen emergencies as they come in, release them to specific users, distribute emergency plans, share content and updates, as well as resolve the emergency – all from their mobile device.

### Accurate Location Tracking During Emergencies



All health care facilities using Punch Alert are geofenced to ensure that only those on-site are tracked in an emergency. Punch leverages GPS, Cell and WiFi to triangulate location within the geofence of the facility. Punch also offers iBeacons which allow you to accurately determine the specific indoor location, down to the exact room, of staff-users during an emergency.





## Manage Workplace Violence

Health Care has four-times the amount of workplace violence as than any other industry. In fact, 73% of all assaults happen on the job happen in Health Care. With Punch Alert, employees are able to instantly get help from the closest responders in the event of a potentially dangerous situation.



## Meet Regulatory Standards (OSHA, TJC, etc )

Punch Alert provides health care facilities with the tools to fulfill OSHA's "safe work environment" general duty clause. Administrators can use the app to provide staff with emergency plans as well as run drills to prepare staff for an emergency.



## Inform Key Personnel in Real-time

As incidents occur, it becomes critically important to notify the right people in the organization that can get ahead of any potential fallout. Punch Alert allows health care organizations to automatically notify the right people or departments (Public Relations, Risk Management, etc) upon categorization of an incident or emergency.



## Improve Customer Experience

Never has it been more important for health care organizations to ensure the highest quality of customer experience for their patients and visitors. With Punch Alert, hospitals and other facilities can offer customers free access to their public network of safety. Public members simply download the app and join the network. That's it! Users are connected with public announcements and the ability to post tips or report emergencies. Connect to your community and *See Something, Share Something™*

- Truly Portable Panic Button
- Beacons Enable Exact Location Awareness
- Prevent Workplace Violence
- Improve Customer Experience
- Event Notification
- Minimal Capital Investment
- SaaS - Doesn't Touch Internal Systems
- Transportable - System is Wireless.
- Inform Key Personnel In Real-Time - PR, Risk Management, Security Managers, Etc.
- Visitors Can Download App In Lobby
- Public Network Can Post Tips, Positive Reviews and Report Issues
- Reduce Use Of Radio And Phone Trees



**PunchAlert.com**

For more information or to sign up for a webinar please contact us at [contact@punchalert.com](mailto:contact@punchalert.com) or to discuss your specific needs with us call (530) 507-8624